



## Juvenile Services

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### Mission Statement

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The Juvenile and Family Services Department is committed to providing quality, innovative, comprehensive, and effective services to youth, families, and the community. Clallam County Juvenile and Family Services will provide prevention, treatment, and accountability services to youth and families within budgetary limits.

### Function

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The Juvenile and Family Services Department provides comprehensive services to youth, families, schools, the community, and Juvenile Justice System. The Department is responsible for maintaining the balance between community protection, treatment, and accountability for youth arrested for criminal activity, who have been abused, neglected, at risk youth, and truant. The Department provides support to the Superior Court, operates a juvenile corrections facility including a secure unit for crisis residential placement, probation, diversion services including Teen Court; a non-offender unit services truants, at-risk youth, abused and neglected children; and CAP/GAL's (Child Advocate Program/Guardian ad Litem) assigned to dependencies. True Star Behavioral Health, a licensed and certified agency providing drug/alcohol and mental health treatment, is also operated by the Department.

### Trends

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- 1 Dependency filings remain high - the need for constant recruitment, training and support of Child Advocate volunteers continues.
- 2 Legislative trend to decriminalize juvenile behavior, increase alternatives to detention, and rely on evidence-based programming continues:
  - a. Probation Risk Assessment and Case Management (CMAP) certification required.
  - b. Juvenile Courts request funding to review and assess effectiveness of evidence-based programs currently tied to funding. (ART/FFT/MST/EET)
  - c. Bill (5290) passed in June, 2019 eliminating the use of detention or issuance of warrants as a contempt sanction for youth in dependency or CHINS, effective July 1, 2020. The bill further outlines future elimination of use of detention for contempt sanction for truancy, effective July, 2021 and youth at risk, July, 2023. Youth may be referred to a Secure Crisis Residential Center. Unknown funding impact 2021-2023.
  - d. Bill (2277) passed prohibiting the use of "solitary confinement" and defines terms and use of "isolation and room confinement."
- 3 Detention Average Daily Population (ADP) and Secure Crisis Residential Center (SCRC) bed days remained stable.

- 4 Continuous staffing turnover in detention - 2-3 staff per year, currently filling 2 vacancies.

## Events

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- 1 COVID-19
  - a. Implemented environmental protocols to ensure staff, clients, and public safety
  - b. Essential services maintained to ensure continuous access to the courts and services
  - c. Accommodated employee schedules and remote work options as able
  - d. Reduced caseloads due to limited court/legal action (all caseloads except dependency)
- 2 Child Advocate Program (CAP) updates
  - a. VOCA grant ended June 2019, eliminating grant funded staffing positions
  - b. Retained 1.5 FTE's temporarily through 2019. Approved positions in 2020.
  - c. Held 4 new volunteer training sessions to include implementation of "Zoom" training platform for new volunteers.
  - d. Increased volunteer base to 60 (9 resignations, 6 inactive due to COVID, 15 new)
  - e. In-service support opportunities include launching regular volunteer support "Zoom" meetings, brown bag lunches and quarterly newsletter.
  - f. Ended membership with National "CASA", retained membership with Washington Child
  - g. Awarded new grant for Child Advocacy advertising and recruitment, \$50,000
  - h. Passed FBI and WSP audit for non-criminal justice applicant fingerprint submissions
- 3 Detention
  - a. Adapted new legislative bill requirements
  - b. Continuous recruitment and staff development efforts
  - c. Established new training platform and assignments through *Corrections One*
  - d. Awarded new grant for Ancillary Treatment Services in SCRC unit, \$31,277
  - e. Coordinated online school and support services for youth via Zoom during COVID 19
  - f. Secure Crisis Residential Center 3-year licensure - *in progress*
  - g. Annual Fire Extinguisher / Alarm / Hood Inspections, Water Test, and bi-annual Environmental
- 4 True Star
  - a. Dept. of Health Program Review of SUD Services and Licensure of Mental Health Services - *completed*
  - b. Monitoring and managing billing and reporting changes with MCO's along with pandemic restrictions
  - c. Provide ACE's screening for all youth in detention
  - d. Re-established detention based treatment groups for MH and SUD clients
  - e. Develop Ancillary Treatment Services program plan, implementation, July 2020
  - f. Implemented telehealth services to keep youth engaged in services during pandemic
  - g. Two clinicians retired during 2019, two clinicians achieved licensure as Mental Health Professionals during 2020
- 5 Probation
  - a. Certification of Quality Assurance Specialist (QAS) as required by the state
  - b. Modifying "Coordination of Services" state-funded program to an online platform
- 6 Agency
  - a. Continue to restructure teams due to staff vacancies, changing workload, and funding

- b. Continue to pivot and adapt to pandemic conditions to meet the needs of youth, families, and employees in an ever-changing climate (Online options, remote work, flexibility, alternative service delivery)
- c. Launched *Know Your Team* , online team building tool to solicit input and feedback. Also encourages staff communication and support of shared vision.
- d. Clarified and changed Extra Help classified staff from seasonal/temporary to regular part-time/hourly

## Goals

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1. Increase Child Advocate Program (CAP) Volunteer base to 100 so as to provide a volunteer for all children in Dependency (45 unassigned cases)
2. Achieve and maintain full staffing in detention
3. Establish solid, reliable, state-of-the-art technology supports to ensure continuous accessibility to court services and resources. This includes maintaining an accurate and complete record of court proceedings (i.e. video court unit, lap-tops / Surface Pros, web-cams, recording devices,
4. Continue to adhere to professional standards and training by ensuring all certified staff maintain requirements
  - a. Probation Officers: Complete 20 hours of annual training including 8 hours of continuing education in Case Management (CMAP). Certify 4 Probation Officers in stages 1 & 2 of CMAP by 2020, stages 3 & 4 by 2021.
  - b. True Star Counselors: maintain licensure and continuing education standards annually
  - c. Juvenile Corrections Officers: Complete minimum of 40 hours of annual training including all SCRC requirements (24 hours) and Defensive Tactics (16 hours)
  - d. CAP Volunteers: Complete 12 hours of annual training in required categories
  - e. Legal Process: Ensure timely filing and processing of all legal documents within two business days
5. Ensure all staff and volunteers complete required on-line training annually
6. Ensure all staff receive annual evaluation
7. Continue to evaluate effectiveness of Juvenile Programs and expand services, use of evidenced-based programs, and increase community partnerships through exploration of new programs and funding options:

**Education & Employment Training (EET)** - "this evidence-based program provides soft skills training in a one-on-one environment followed with work experience through a partner organization." This program was put on hold due to COVID-19 however a hybrid model has been developed and is currently under review for implementation. (*school support and job training skills*)

**i-ACT (Individual - Alternative Choice Training)** - "this program incorporates best practice approaches and seeks to promote problem-solving skills and emotional regulation while reducing cognitive distortions." (*anger management*)

**True Star & Port Angeles School District Counseling Services** - much needed services were provided to elementary and middle schools within Port Angeles between September 2019-March 2020. This program was put on hold due to COVID-19 however we anticipate resuming services when school is back in session.

8. Maintain compliance with federal, state, county, and department training, licensing, and audit requirements including the Department of Health (DOH), the Salish Behavioral Health Organization (SBHO), the Department of Commerce (DOC), the Department of Children, Youth, and Families (DCYF), the Office of Superintendent of Public Instruction (OSPI), the Washington State Patrol (WSP), the Office of Juvenile Justice and Delinquency Prevention (OJJDP), and the Administrative Office of the Courts (AOC).
9. Follow all laws, rules, and codes specific to the Juvenile Justice Act and treatment including 13.50 and 13.34.

## Workload Indicators

	2018 Actual	2019 Actual	6/30/20 Actual
<b>OFFENDER:</b>			
New Filings	136	146	47
New Supervision Cases	82	73	40
Offender Proceedings Held	1,363	1,257	706
Total Offender Cases Resolved/Disposed	119	146	47
CDDA Average Monthly Caseload	14	10	7
SSODA Average Monthly Caseload	1.0	3.4	0.7
Diversions Processed/Referred	74	87	22
Total Number of Offense Referrals	402	393	150
<b>NON-OFFENDER:</b>			
Dependency Filings	94	103	43
At-Risk Youth Filings	32	26	6
CHINS (Child in Need of Services) Filings	11	6	2
Truancy Petitions Filed	233	313	85
Non-Offender Proceedings Held	2,942	3,169	1,159
<b>CORRECTIONS/SCRC:</b>			
Total Annual Corrections Bookings	437	365	144
Total Bed Days	3,347	3,016	1,803
Average Daily Corrections Population	9.3	8.3	9.8
Peak Corrections Population	17.0	20.0	20.0
Average Monthly Utilization Rate - SCRC	7.1	6.2	4.0

## Grant Funding Sources

1. Department of Agriculture (Federal)
2. Department of Commerce
3. Salish Behavioral Health Organization (BH-ASO)
4. Managed Care Organizations (*Amerigroup, Molina, United Behavioral Health, Coordinated Care, and Community Health Plan of Washington*)
5. Port Angeles School District
6. Department of Children, Youth, & Families
7. State of Washington Administrative Office of the Courts

## Revenues

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	2018 Actual	2019 Actual	6/30/20 Actual	2021 Budget
Taxes	848,204	1,445,155	654,770	1,470,000
Licenses and Permits	9,867	9,499	3,105	9,000
Intergovernmental Revenues	906,645	889,973	335,821	673,490
Charges for Goods and Services	503,853	437,536	145,557	454,334
Fines and Forfeits	67	73	0	300
Miscellaneous Revenues	673	4,104	0	2,000
Other Financing Sources	0	0	0	0
Transfers In	0	0	0	0
General Tax Support	905,140	479,585	414,161	887,392
Total	3,174,449	3,265,925	1,553,414	3,496,516

## Expenditures

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	2018 Actual	2019 Actual	6/30/20 Actual	2021 Budget
Salaries and Wages	1,980,808	2,021,724	991,222	2,147,358
Personnel Benefits	822,100	897,957	432,532	960,629
Supplies	117,506	92,449	38,020	111,400
Other Services and Charges	251,282	246,013	91,640	277,129
Intergovernmental Services	0	0	0	0
Capital Outlays	2,753	7,782	0	0
Interfund Payments for Services	0	0	0	0
Transfers Out	0	0	0	0
Total	3,174,449	3,265,925	1,553,414	3,496,516

## Staffing

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	2018 Budget	2019 Budget	2020 Budget	2021 Budget
Full Time Equivalents	35.93	38.53	36.93	36.53