



Juvenile Services 00100.851.

Mission Statement

The Juvenile and Family Services Department is committed to providing quality, innovative, comprehensive, and effective prevention, intervention, and accountability services to youth, families, and the community. We envision a community where every child and family lead productive and fulfilling lives. Our goal is to EQUIP young people with safe opportunities to improve their lives. We provide services focused on our core values of Empathy, Quality, Unity, Integrity, and Professionalism.

EMPATHY: provide real solutions by truly understanding our client's needs

QUALITY: maintain rigorous standards and deliver high-value services

UNITY: many voices, one message: equality, teamwork, and collaboration

INTEGRITY: be gracious, respectful, honest, trustworthy, and responsible

PROFESSIONAL: be competent, reliable, accessible, and approachable

Function

The Juvenile and Family Services Department provides comprehensive services to youth, families, schools, the community, and Juvenile Justice System. The Department is responsible for maintaining the balance between community protection, intervention, and accountability for our most vulnerable citizens - youth arrested for criminal activity, children who have been abused or neglected, and those demonstrating high risk behaviors. The Department provides support to the Superior Court, operates a juvenile corrections facility including a secure unit for crisis residential placement, probation, diversion, drug court, non-offender services for truant, at-risk youth, abused and neglected children, and the Child Advocate Program/Guardian ad Litem (CAP/GAL's) program assigned to dependency.

Trends

- 1 Challenging recruitment and retention efforts continue, currently attempting to fill nine vacancies (8 JCO's, 1 Fiscal Specialist). We are requesting to reinstate and reclassify one position previously held by the Legal Process Assistant (LPA's) which was eliminated during the realignment of positions with the Clerk's Office in December, 2024.
- 2 Caseloads continue to fluctuate. Offender caseloads are slightly lower mid-year than 2024. This has allowed the Probation Officers to spend time performing case management practices more thoroughly with higher risk clients rather than merely addressing violations.

- a. Criminal offenses against persons and property have continued to increase during 2024 (Assault, Burglary, and Malicious Mischief), while Theft-3 had decreased. We've seen an increase in Theft-3 year-to-date in 2025, with Assault, Malicious Mischief, Criminal Trespass-1 as the most common referral category to the court. Referrals for drugs and/or alcohol are the second most common referral category. Clallam County had seven youth sentenced to Juvenile Rehabilitation (JR) during 2024, with two youth being sentenced to-to-date in 2025. JR continues to struggle with over-crowding at the state level, local sanction sentences are encouraged if applicable.
 - b. Non-offender caseloads continue to be impacted by legislative changes reducing the ability for previously supported court interventions. Over 15 families have reached out in the past year inquiring about the ARY program but it did not result in increased filings. By statute, families are required to call the Department of Children Youth and Families (DCYF) and request a family assessment before filing a petition and this has proven to be a barrier. Truancy filings have increased as school attendance continues to be a community issue, however significant state reduction to this funding source (BECCA) will impact the courts ability to assist with supervision and interventions.
 - c. The impact of HB 1227 which requires "imminent harm" before the state may remove a child and file a dependency continues to result in reduced filings since implementation began mid-year 2022. Caseworker turnover at the state has also resulted in sporadic filing. There were 44 dependency filings in 2024, up from 18 in 2023, with 10 filings YTD-2025. Dependency services help young children "up stream", significantly reducing ongoing trauma and build protective factors and resiliency. The outcome of these changes resulting in a lack of state interventions will not be seen for many years.
- 3 Continued focus on providing enhanced and individualized services to youth and families at the local level supporting reunification and a reduction in recidivism. Program and funding support renewed for the Secure Crisis Residential Center, Ancillary Treatment Services (ATS), Criminal Justice Treatment Account (CJTA) and evidenced-based practices through the state of Washington including Case Management Assessment Process (CMAP) and Coordination of Services (COS).
 - 4 In keeping with enhanced local services, Clallam County Juvenile Detention participated in a new grant opportunity as the first juvenile detention center in Washington to participate in the Reentry Demonstration Initiative under the Medicaid Transformation Project (MTP) sponsored through the Health Care Authority (HCA). In October, 2024, Clallam County joined Cohort 1 for Washington State, and was a successful applicant, receiving \$2m in grant funding focused on providing essential health care services for youth leaving detention, helping to ensure a successful reentry into the community with necessary resources and care coordination in place.

Events

1 **Child Advocate Program (CAP) updates**

- a. Therapeutic courts continue to be a focus, enhancing relationships with community partners and tribal members through - LIFT (Living in Families Together) and ICWA Court (Indian Child Welfare Act).

- b. Continue to offer in-house, in-person training during 2024-25, as well as online offerings to accommodate a variety of volunteer involvement. Initial volunteer core training is hosted online with follow up sessions following to cover local protocols and practices. Our program is actively involved in the coordination and production of the Peninsula's 4th annual ICWA Conference. As you might remember this is an event that was organized and put on here at Juvenile Services for the first time in 2021. This year the event will be hosted at the Jamestown 7 Cedars Resort. Our program facilitated and will be sponsoring one of the key presenters, Ryan Murray, the Executive Director of the Washington State Child Advocate Program. This will offer an incredible opportunity for our volunteers to participate in education specific to our Tribal families and children on the Olympic Peninsula in addition to the standard training on ICWA offered throughout the year.
- c. Volunteer recruitment continues to be a struggle. Our Volunteer Coordinator resigned in late 2023 and the position was eliminated for 2024. Our program backfilled that deficit by having an AmeriCorps volunteer on site part-time as a recruitment specialist. After three years, the funding through AmeriCorps ended and our program lost that position as well. Funding for recruitment and outreach has also been reduced. Additionally, the staffing within the unit has been realigned to cover the Youth At-Risk and Truancy caseloads as well. In short, the program now has 1.5 FTE's compared to 3.5 FTE in 2023.
- d. We hosted a recruitment booth at the Home Show this year, which was funded by the Washington State Child Advocate Program. Additionally, we had the privilege of assisting with Reunification Day, Adoption Day, and co-sponsor the "Shop with a Hero" event, celebrating families and supported by funding through the Haller Grant.
- e. Over the past 18 months, we have hosted 5 community outreach events. Most recently the Child Advocate Program had a recruitment booth at the Home Show this year, which was funded by the Washington State Child Advocate Program. There have been 7 CORE training sessions and 9 in-service training opportunities. Additionally, we had the privilege of assisting with Reunification Day, Adoption Day, and co-sponsor the "Shop with a Hero" event, celebrating families and supported by funding through the Haller Grant.

2 Detention

- a. Continued our recruitment and staff development efforts – 48 applicants screened and vetted during 2024, hired one Juvenile Corrections Officers, and had three departures. So far in 2025, we have screened and vetted 58 applicants, hired one new officer, and accepted five resignations. We continue to do our best to operate with eight officers (out of 16) while we seek to fill eight vacancies and have one officer out on extended leave.
- b. In 2024, we received a grant from HCA for Re-entry services. As part of that grant, we received one million dollars toward IT infrastructure. With this money we plan to upgrade our aging control room and security systems. Our 30 year old, outdated system is starting to fail and it is getting increasingly harder to find replacement parts, if they exist at all. It is imperative that this system is replaced before there is a catastrophic failure and the system no longer operates. Quotes have been received and coordinated by Parks/Fair/Facilities, and we anticipate the planning and engineering phase will begin in 2025 with the installation phase occurring throughout 2026.

- c. In recognition of the ongoing stress and exposure to traumatic events as well as secondary trauma, we successfully received grant funding from the Washington State Criminal Justice Training Commission (WA-CJTC) to develop an Officer Wellness & Recognition Program. Our agency successfully hosted five wellness and recognition events supporting health and self-care; two facilitator's were certified in two training curriculum (Corrections Officer Fatigue to Fulfillment - CF2F and Correctional Family Wellness - CWF) through Desert Waters and staff training was held; and we were able to purchase a treadmill for staff use. 12 Officers were recognized in June, 2025 during Correctional Officer Appreciation Week, supported by a Proclamation signed by the BOCC.
- d. Funding has been renewed for 2025-2027 to continue to provide Ancillary Treatment Services (ATS) to youth in our Secure Crisis Residential Center (SCRC). Staff provide wrap-around services, referrals, and supports for youth during stay and upon release, in response to RCW 13.32A.250.

3 True Star

- a. Staff were transferred to the newly formed Clinical Services Department and the program is no longer coordinated by Juvenile Services, it is now part of the Clallam County Sheriff's Department.
- b. Program reduced scope of care and practices to focus on carceral setting only and re-entry efforts including enrolling citizens in Medicaid, screening and assessing for needed services, providing care coordination and case plan development for successful transition post-incarceration.
- c. Eliminated detention-based group services, and reduced intensive out-patient program to small number of court-involved, high risk youth.
- d. Ended contract with the Port Angeles School District, no longer providing mental health support to Port Angeles School District.

4 Probation

- a. Applied for a grant through the Haller Foundation for incentives to acknowledge SMART (Specific, Measurable, Attainable, Relevant, and Time-based) Goals toward positive behavior change for system involved youth.

5 Agency

- a. Continue to restructure teams due to staff vacancies, changing workload, county realignment of services, and funding. Implemented 7%+ reduction exercise by eliminating Mental Health Counselor Associate, P/T Customer Service Specialist, 1.5 Legal Process Assistant (re-alignment), and Extra Help funding. Close front desk during lunch.
- b. Implement new Commercial Sexual Exploitation validated tool (QYIT - Quick Youth Indicators for Trafficking) for all youth referred to the juvenile justice system. As required by RCW 26.44.030. As of 7/1/2025, "whenever there is reasonable cause to believe that a child under the jurisdiction of a juvenile justice agency has suffered commercial sexual abuse of a minor, the juvenile justice agency must use a validated assessment tool to screen the child for commercial sexual abuse of a minor and report such abuse and neglect."

- c. Celebrated 30 year open house, September, 2024. Continue to focus on employee recruitment, recognition, and retention by coordinating internal recognition of longevity and celebrating employee milestones and accomplishments.
- d. Transitioning the contract for Fiscal Agent of the Community Prevention & Wellness Initiative (CPWI) Grant through the Washington Health Care Authority (HCA), to the Port Angeles School District. Continue to support our partnership in assessing, evaluating, and planning prevention activities needed for youth in our community.
- e. Continue to work with the Finance Department, legal, and county administration to review budget and contracts.

Goals

1. Achieve and maintain full staffing and volunteer positions:
 - a. Detention: goal is to recruit enough staff to reach total capacity and increase our retention percentage to over ninety percent
 - b. Increase Child Advocate Program (CAP) Volunteer base to 35 so as to provide a volunteer for all children in Dependency, reflective of current caseloads
 - c. Continue to work with Human Resources to review job descriptions, classifications, salaries, and benefits related to recruitment and retention efforts of the county.
2. Continue to adhere to professional standards and training by ensuring all certified staff maintain requirements and ongoing professional and program development.
 - a. Probation Officers: ensure all offender Probation Officers will be certified in Stage 4 - Reviewing and Supporting - of the Case Management Assessment Process (CMAP) as required by state contract, by July, 2026. Remain in compliance with certification standards which includes 12 hours of continuing education in case management practices annually. Renew all Agency Affiliated Counselor licenses as required by RCW 18.19.020.
 - b. Juvenile Corrections Officers: Complete minimum of 40 hours of annual training including all SCRC requirements (24 hours) and Defensive Tactics (16 hours).
 - c. CAP Volunteers: Complete 12 hours of annual training in required categories.
 - d. Management: Obtain Career Level Certification for Juvenile Corrections Manager and three Sr. Corrections Officers through the Criminal Justice Training Commission.
 - e. Ensure all staff and volunteers complete required on-line training annually
3. Continue to evaluate effectiveness of Juvenile Programs and expand services, use of evidenced-based programs, and increase community partnerships through exploration of new programs and funding options. (Expanded EBE language provided more flexibility but did not increase funding allocation)
 - a. Re-start Education & Education Training (EET) – engage 2 youth
 - b. Continue offering evidence-based program, Coordination of Services (COS), engaged 46 families
 - c. Program considerations (based on staffing and funding availability):
 - i. Establish a steady curriculum of social and emotional learning (SEL) and trauma-based training for both youth and staff (starting with Suicide Prevention training)
 - ii. Offer CPR training and Food Handler's class coordination for youth
 - iii. Re-institute Yoga / Meditation / Mindfulness offerings in detention

- iv. Continue to develop Community Service Work Crew
- v. Explore mentor opportunities for youth-at risk, truant, and dependency youth (currently partnering with program for foster youth through Olympic Angels)
- 4. Ensure all staff receive annual evaluation
- 5. Maintain compliance with federal, state, county, and department training, licensing, and audit requirements including the Department of Health (DOH), the Salish Behavioral Health Organization (SBHO), the Department of Commerce (DOC), the Department of Children, Youth, and Families (DCYF), the Office of Superintendent of Public Instruction (OSPI), the Washington State Patrol (WSP), and the Administrative Office of the Courts (AOC).
- 6. Follow all laws, rules, and codes specific to the Juvenile Justice Act and treatment including 13.50 and 13.34.

Workload Indicators

	2023 Actual	2024 Actual	6/30/25 Actual
OFFENDER:			
New Filings	137	182	56
New Supervision Cases	66	143	34
Offender Proceedings Held	1,165	1,607	784
Total Offender Cases Resolved/Disposed	101	161	45
CDDA Average Monthly Caseload	4	12	6
SSODA Average Monthly Caseload	5.7	3.2	0.0
Diversions Processed/Referred	76	88	31
Total Number of Offense Referrals	422	444	206
NON-OFFENDER:			
Dependency Filings	18	44	10
At-Risk Youth Filings	18	5	3
CHINS (Child in Need of Services) Filings	13	3	0
Truancy Petitions Filed	126	118	99
Non-Offender Proceedings Held	1,242	849	368
CORRECTIONS/SCRC:			
Total Annual Corrections Bookings	265	258	153
Total Bed Days	2,857	2,913	1,720
Average Daily Corrections Population	7.8	8.6	9.5
Peak Corrections Population	14.0	16.0	20.0
Average Monthly Utilization Rate - SCRC	2.1	1.6	1.5

**Dependency filings include guardianships and terminations*

Grant Funding Sources

1. Department of Agriculture (Federal)
2. Department of Commerce
3. Salish Behavioral Health Organization (BH-ASO)
4. Department of Children, Youth, & Families

6. State of Washington Administrative Office of the Courts
7. Washington Health Care Authority (HCA)
8. Maintain contracts through Managed Care Organizations (Amerigroup, Molina, United Behavioral Health, Coordinated Care, and Community Health Plan of Washington)

Revenues

	2023 Actual	2024 Actual	6/30/25 Actual	2026 Budget
Taxes	1,989,424	2,033,504	954,953	2,173,000
Licenses and Permits	10,902	10,971	5,106	12,000
Intergovernmental Revenues	1,044,251	1,142,986	2,290,691	769,369
Charges for Goods and Services	486,664	431,006	210,501	46,951
Fines and Forfeits	0	0	0	1
Miscellaneous Revenues	350	7,496	541	2,000
Other Financing Sources	0	0	0	0
Transfers In	0	0	0	0
General Tax Support	-79,017	-56,770	-1,759,763	311,367
Total	3,452,574	3,569,193	1,702,028	3,314,688

Expenditures

	2023 Actual	2024 Actual	6/30/25 Actual	2026 Budget
Salaries and Wages	2,094,390	2,114,660	1,001,555	1,919,855
Personnel Benefits	919,156	961,456	505,159	919,942
Supplies	114,390	122,992	51,000	115,083
Other Services and Charges	290,401	317,398	120,685	209,438
Intergovernmental Services	0	0	0	0
Capital Outlays	0	16,339	0	0
Debt Service: Principal	34,238	36,348	23,628	41,720
Interfund Payments for Services	0	0	0	0
Transfers Out	0	0	0	108,650
Total	3,452,574	3,569,193	1,702,028	3,314,688

Staffing

	2023 Actual	2024 Actual	6/30/25 Actual	2026 Budget
Full Time Equivalents	37.53	37.53	33.63	28.20